Capability Statement

PROPERTY & STRATA MAINTENANCE · GOLD COAST

About SURVE

Family-run maintenance, based in Varsity Lakes. I'm Dan, a licensed tradesman and former builder with 35+ years in the building industry, including 15 years running my own building company (commercial and domestic, VIC, NSW and QLD). I do every job myself – no subcontractors – and Sue runs bookings and tenant access.

35+	$10M	~150	300+	5.0★
years in the building industry	public liability insurance	jobs a year for agencies, facility managers & strata	jobs completed every year	Google rating, 30+ reviews

What we look after

- Doors, locks, hinges and door replacements
- Sliding doors – rollers and tracks
- Fly screens and security screens, re-meshing
- Gyprock / plasterboard holes, cracks and patching
- Ceiling repairs once the leak is fixed
- Patch and paint, end-of-lease fixes
- Shower screens and re-siliconing
- Tiling repairs
- Carpentry: decks, pergolas, stairs, kitchen cabinets
- Fence and gate repairs

Who we work with

- Property managers and real estate agencies
- Strata and body corporate managers
- Facility managers and commercial premises
- Landlords and homeowners

> "In over 10 years as a property manager I have never come across a better maintenance team than Dan & Sue. ...the quality of the workmanship, reliability & response times are top class."
>
> **Naomi Baber – Property Manager / Proprietor (Google review)**



Plasterboard patch, Varsity Lakes



Deck board repairs, Varsity Lakes



Shower re-silicone, Varsity Lakes

0435 207 771 (Sue) · mail@surve.au

surve.au

How we work with agencies and strata

1 Work order
Send the address, the issue and photos by email or phone. We reply within one business day.

2 Access
We contact the tenant or resident and arrange access, or collect keys from your office.

3 The work
Done properly the first time. Anything extra is photographed and priced before we do it.

4 Report
Completion photos, clear notes for the owner and an itemised invoice.

What you get on every job

- One point of contact – no chasing for updates
- Completion photos with every invoice
- Itemised notes the owner can approve
- Plumbing, electrical or other licensed-trade issues flagged with photos straight away
- Quotes from photos for most jobs
- Workmanship guarantee – if it isn't right, we come back

Hours and terms

- Monday to Saturday, 7:00am – 5:00pm
- No emergency or after-hours callouts
- Small jobs typically booked within a week
- For quoted work we start once the quote is approved
- Invoices emailed on completion; 14-day payment terms for property managers
- Payment by bank transfer, or card on completion

Service area

Southern and central Gold Coast from Varsity Lakes: Robina, Burleigh, Mermaid Waters, Mudgeeraba, Reedy Creek, Merrimac, Miami, Bonogin, Elanora and nearby.

Business details

Business name	Surve Property Maintenance & Handyman Services (trading as SURVE Property Maintenance)
ABN	89 586 038 503
Principal	Dan Weininger – licensed tradesman and former builder
Insurance	$10 million public liability – certificate of currency available on request
Location	Varsity Lakes QLD 4227
Phone	0435 207 771 (Sue – bookings)
Email	mail@surve.au
Website	surve.au

To add SURVE to your contractor list, email mail@surve.au and we'll send our certificate of currency and any supplier forms you need.